11/11/2024 11:04 AM
Marilyn Burgess - District Clerk Harris County
Envelope No. 94140437
By: Monica Jackson
Filed: 11/11/2024 11:04 AM

2024-79388 / Court: 80

CAUSE NO	
§	IN THE DISTRICT COURT
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§	JUDICIAL DISTRICT
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§	HARRIS COUNTY, TEXAS
INTIFE'S ODICINAL PETITI	
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TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, JOSEPH TRINH ("Plaintiff"), and files this Plaintiff's Original Petition, complaining of HOMESITE INSURANCE COMPANY ("Defendant"), and for cause of action, Plaintiff would respectfully show their Honorable Court the following:

DESIGNATED SERVICE EMAIL ADDRESS

The following is the undersigned attorney's designation of electronic service email address for all electronically served documents and notices, filed and unfiled, pursuant to TEX. R. Civ.P.21(f)(2) and 21(a): klinares@ccatriallaw.com and egutierrez@ccatriallaw.com. As such, these are the **ONLY** electronic email addresses and undersigned counsel does **NOT** accept service through any other email address but requests a copy of all electronically served documents and notices, filed and unfiled be sent to scarrigan@ccatriallaw.com or danderson@ccatriallaw.com.

DISCOVERY CONTROL PLAN

Plaintiff intends for discovery to be conducted under Level 3 of Rule 190 of the Texas
Rules of Civil Procedure. This case involves complex issues and will require extensive
discovery. Therefore, Plaintiff will ask the Court to order that discovery be conducted in

accordance with a discovery control plan tailored to the particular circumstances of this suit.

PARTIES

- 2. Plaintiff **JOSEPH TRINH** is an individual residing in Harris County, Texas.
- 3. Defendant **HOMESITE INSURANCE COMPANY** is a domestic insurance company engaging in the business of insurance in the State of Texas. This Defendant may be served via certified mail, return receipt requested by the clerk of the court, by serving its registered agent, Corporation Service Company at 211 E. 7th Street, Suite 620, Austin Texas 78701.

JURISDICTION

- 4. The Court has jurisdiction over this cause of action because the amount in controversy is within the jurisdictional limits of the Court.
- 5. The Court has jurisdiction over Defendant HOMESITE INSURANCE COMPANY because the Defendant is a domestic insurance company that engages in the business of insurance in the State of Texas, and Plaintiff's causes of action arise out of the Defendant's business activities in the State of Texas.

VENUE

6. The venue is proper in Harris County, Texas, because the insured property is situated in Harris County, Texas. TEX. CIV. PRAC. & REM. CODE §15.032.

FACTS

Plaintiff is the owner of a Texas Homeowners' Insurance Policy number 41308975 (hereinafter referred to as "the Policy"), which was issued by HOMESITE INSURANCE COMPANY.

- Plaintiffs own the insured property, which is specifically located at 6503 Desert Rose Lane,
 Houston, Texas 77086 in Harris County, Texas (hereinafter referred to as "the Property").
- 9. Defendant **HOMESITE INSURANCE COMPANY** sold the Policy insuring the Property to Plaintiffs.
- On or about April 29, 2024, a fire broke out on Plaintiff's property. Plaintiff's entire home and personal contents sustained extensive damage during the storm. Plaintiff asked that HOMESITE INSURANCE COMPANY cover the cost of repairs to the Property pursuant to the Policy.
- 11. The claim number assigned by **HOMESITE INSURANCE COMPANY** is 01-007-549174.
- Defendant HOMESITE INSURANCE COMPANY assigned an adjuster to adjust Plaintiffs' claim. The adjuster assigned was improperly trained and failed to perform a reasonable or adequate inspection of Plaintiff's damages. During the course of their inspection, the adjuster made the executive decision to severely underscope and undervalue the damage to the exterior of the home. Defendant HOMESITE INSURANCE COMPANY agreed with and adopted the adjuster's undervalued and erroneous evaluation of Plaintiff's damages as its own and ultimately denied payment to Plaintiff based on that evaluation.
- 13. As a result of the adjuster's unreasonable investigation of Plaintiff's claim (including not providing full coverage for the damages sustained by Plaintiff and under-scoping the damages during its investigation, thus denying adequate and sufficient payment to Plaintiff to repair their property), Plaintiff's claim was improperly and unreasonably adjusted. The mishandling of Plaintiff's claim has also caused a delay in their ability to make necessary

- repairs to the Property, which has resulted in additional and consequential damages. To date, Plaintiff has yet to receive the full payment to which they are entitled under the Policy.
- 14. As detailed in the paragraphs below, HOMESITE INSURANCE COMPANY wrongfully denied Plaintiff's claim for repairs to the Property, even though the Policy provided 'coverage for losses such as those suffered by Plaintiff. Furthermore, HOMESITE INSURANCE COMPANY underpaid some of Plaintiff's claims by not providing full coverage for the damages sustained by Plaintiff, as well as under-scoping the damages during its investigation.
- 15. To date, HOMESITE INSURANCE COMPANY continues to delay the payment for the damages to the property. As such, Plaintiff has not been paid any amount for the damages to their property.
- Defendant HOMESITE INSURANCE COMPANY failed to perform its contractual duties to adequately compensate Plaintiff under the terms of the Policy. Specifically, it refused to pay the full proceeds of the Policy, although due demand was made for proceeds to be paid in an amount sufficient to cover the damaged property, and all conditions precedent to recovery upon the Policy had been carried out and accomplished by Plaintiff.

 HOMESITE INSURANCE COMPANY'S conduct constitutes a breach of the insurance contract between HOMESITE INSURANCE COMPANY and Plaintiff.
- 17. Defendant HOMESITE INSURANCE COMPANY misrepresented to Plaintiff that the damage to the Property was not covered under the Policy, even though the damage was caused by a covered occurrence. This was the adjuster's decision to make, and HOMESITE INSURANCE COMPANY adopted this decision. Defendant HOMESITE

- INSURANCE COMPANY conduct constitutes a violation of the Texas Insurance Code, Unfair Settlement Practices. TEX. INS. CODE §541.060(a)(1).
- 18. Defendant HOMESITE INSURANCE COMPANY failed to make an attempt to settle Plaintiff's claim in a fair manner, although they were aware of their liability to Plaintiff under the Policy. Defendant HOMESITE INSURANCE COMPANY'S conduct is a violation of the Texas Insurance Code, Unfair Settlement Practices. TEX. INS. CODE §541.060(a)(3).
- Defendant HOMESITE INSURANCE COMPANY failed to explain to Plaintiff the reasons for their offer of an inadequate settlement. Specifically, Defendant HOMESITE INSURANCE COMPANY failed to offer Plaintiff adequate compensation, without any explanation why full payment was not being made. Furthermore, Defendant HOMESITE INSURANCE COMPANY did not communicate that any future settlements or payments would be forthcoming to pay for the entire losses covered under the Policy, nor did they provide any explanation for the failure to adequately settle Plaintiffs' claim. Defendant HOMESITE INSURANCE COMPANY'S conduct is a violation of the Texas Insurance Code, Unfair Settlement Practices. Tex. INS. CODE §541.060(a)(3).
- 20. Defendant HOMESITE INSURANCE COMPANY failed to affirm or deny coverage of Plaintiff's claim within a reasonable time. Specifically, Plaintiff did not receive timely indication of acceptance or rejection, regarding the full and entire claim, in writing from Defendant HOMESITE INSURANCE COMPANY. Defendant HOMESITE INSURANCE COMPANY'S conduct constitutes a violation of the Texas Insurance Code, Unfair Settlement Practices. Tex. INS. Code §541.060(a)(4).

- 21. Defendant HOMESITE INSURANCE COMPANY refused to fully compensate Plaintiff, under the terms of the Policy, even though Defendant HOMESITE INSURANCE COMPANY failed to conduct a reasonable investigation. Specifically, Defendant HOMESITE INSURANCE COMPANY performed an outcome-oriented investigation of Plaintiff's claim, which resulted in a biased, unfair, and inequitable evaluation of Plaintiff's losses on the Property. This is evidenced by the adjuster's estimate which shows that the adjuster failed to include amounts for roof and exterior of the home. Defendant HOMESITE INSURANCE COMPANY'S conduct constitutes a violation of the Texas Insurance Code, Unfair Settlement Practices. Tex. Ins. Code §541.060(a)(7).
- Defendant HOMESITE INSURANCE COMPANY failed to meet its obligations under the Texas Insurance Code regarding timely acknowledging Plaintiff's claim, beginning an investigation of Plaintiff's claim, and requesting all information reasonably necessary to investigate Plaintiff's claim, within the statutorily mandated time of receiving notice of Plaintiff's claim. HOMESITE INSURANCE COMPANY'S conduct constitutes a violation of the Texas Insurance Code, Prompt Payment of Claims. Tex. INS. CODE §542.055.
- 23. Defendant HOMESITE INSURANCE COMPANY failed to accept or deny Plaintiff's full and entire claim within the statutorily mandated time of receiving all necessary information. HOMESITE INSURANCE COMPANY'S conduct constitutes a violation of the Texas Insurance Code, Prompt Payment of Claims, Tex. INS. CODE §542.056.
- 24. Defendant HOMESITE INSURANCE COMPANY failed to meet its obligations under the Texas Insurance Code regarding payment of claim without delay. Specifically, it has delayed full payment of Plaintiff's claim longer than allowed, and, to date, Plaintiff has not

- received full payment for their claim. **HOMESITE INSURANCE COMPANY'S** conduct constitutes a violation of the Texas Insurance Code, Prompt Payment of Claims. Tex. Ins. Code §542.058.
- 25. From and after the time Plaintiff's claim was presented to HOMESITE INSURANCE COMPANY, the liability of HOMESITE INSURANCE COMPANY to pay the full claim in accordance with the terms of the Policy was reasonably clear. However, HOMESITE INSURANCE COMPANY has refused to pay Plaintiff in full, despite there being no basis whatsoever on which a reasonable insurance company would have relied to deny the full payment. HOMESITE INSURANCE COMPANY'S conduct constitutes a breach of the common law duty of good faith and fair dealing.
- 26. Defendant HOMESITE INSURANCE COMPANY knowingly or recklessly made false representations, as described above, as to material facts and/or knowingly concealed all or part of material information from Plaintiff.
- As a result of Defendant HOMESITE INSURANCE COMPANY'S wrongful acts and omissions, Plaintiff was forced to retain the professional services of the attorney and law firm who are representing them with respect to these causes of action.

CAUSES OF ACTION AGAINST DEFENDANT

Defendant HOMESITE INSURANCE COMPANY is liable to Plaintiff for intentional breach of contract, as well as intentional violations of the Texas Insurance Code, and intentional breach of the common law duty of good faith and fair dealing.

A. Breach of Contract

29. Defendant HOMESITE INSURANCE COMPANY'S conduct constitutes a breach of the insurance contract made between HOMESITE INSURANCE COMPANY and Plaintiff.

- 30. Defendant HOMESITE INSURANCE COMPANY'S failure and/or refusal, as described above, to pay the adequate compensation as it is obligated to do under the terms of the Policy in question, and under the laws of the State of Texas, constitutes a breach of HOMESITE INSURANCE COMPANY'S contract with Plaintiff.
 - B. Noncompliance With Texas Insurance Code: Unfair Settlement Practices
- Defendant **HOMESITE INSURANCE COMPANY'S** conduct constitutes multiple violations of the Texas Insurance Code, Unfair Settlement Practices. TEX. INS. CODE §541.060(a). All violations under this article are made actionable by TEX. INS. CODE §541.151.
- 32. Defendant HOMESITE INSURANCE COMPANY'S unfair settlement practice, as described above, of misrepresenting to Plaintiff material facts relating to the coverage at issue, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex. INS. CODE §541.060(a)(1).
- Defendant HOMESITE INSURANCE COMPANY'S unfair settlement practice, as described above, of failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of the claim, even though HOMESITE INSURANCE COMPANY'S liability under the Policy was reasonably clear, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex. INS. Code §541.060(a)(2)(A).
- 34. Defendant HOMESITE INSURANCE COMPANY'S unfair settlement practice, as described above, of failing to promptly provide Plaintiff with a reasonable explanation of the basis in the Policy, in relation to the facts or applicable law, for its offer of a compromise settlement of the claim, constitutes an unfair method of competition and an

- unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE §541.060(a)(3).
- Defendant HOMESITE INSURANCE COMPANY'S unfair settlement practice, as described above, of failing within a reasonable time to affirm or deny coverage of the claim to Plaintiff, or to submit a reservation of rights to Plaintiff, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE §541.060(a)(4).
- Defendant HOMESITE INSURANCE COMPANY'S unfair settlement practice, as described above, of refusing to pay Plaintiff's claim without conducting a reasonable investigation, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. Tex. INS. Code §541.060(a)(7).
 - C. Noncompliance with Texas Insurance Code: The Prompt Payment of Claims
- 37. Defendant HOMESITE INSURANCE COMPANY'S conduct constitutes multiple violations of the Texas Insurance Code, Prompt Payment of Claims. All violations made under this article are made actionable by Tex. Ins. Code §542.060.
- Defendant **HOMESITE INSURANCE COMPANY'S** failure to acknowledge receipt of Plaintiff's claim, commence investigation of the claim, and request from Plaintiff all items, statements, and forms that it reasonably believed would be required within the applicable time constraints, as described above, constitutes a non-prompt payment of claims and a violation of Tex. INS. CODE §542.055.
- 39. Defendant **HOMESITE INSURANCE COMPANY'S** failure to notify Plaintiff in writing of its acceptance or rejection of the claim within the applicable time constraints constitutes a non-prompt payment of the claim. Tex. INS. CODE §542.056.

Defendant HOMESITE INSURANCE COMPANY'S delay of the payment of Plaintiff's 40. claim following its receipt of all items, statements, and forms reasonably requested and required, longer than the amount of time provided for, as described above, constitutes a non-prompt payment of the claim. TEX. INS. CODE §542.058.

D. Breach of the Duty of Good Faith and Fair Dealing

- Defendant HOMESITE INSURANCE COMPANY'S conduct constitutes a breach of the 41. common law duty of good faith and fair dealing owed to insureds in insurance contracts.
- Defendant HOMESITE INSURANCE COMPANY'S failure, as described above, to 42. adequately and reasonably investigate and evaluate Plaintiff's claim, although at that time HOMESITE INSURANCE COMPANY knew or should have known by the exercise of reasonable diligence that its liability was reasonably clear, constitutes a breach of the duty of good faith and fair dealing.

KNOWLEDGE

Each of the acts described above, together and singularly, was done "knowingly," as that 43. term is used in the Texas Insurance Code and was a producing cause of Plaintiff's damages described herein.

DAMAGES

- Plaintiff would show that all of the aforementioned acts, taken together or singularly, 44. constitute the producing causes of the damages sustained by Plaintiff.
- As previously mentioned, the damages caused by the storm have not been properly 45. addressed or repaired in the time since the event, causing further damages to the Property, and causing undue hardship and burden to Plaintiff. These damages are a direct result of

- Defendant HOMESITE INSURANCE COMPANY'S mishandling of Plaintiff's claim in violation of the laws set forth above.
- For breach of contract, Plaintiff is entitled to regain the benefit of the bargain, which is the 46. amount of the claim, together with attorney's fees.
- For noncompliance with the Texas Insurance Code, Unfair Settlement Practices, Plaintiff 47. are entitled to actual damages, which include the loss of the benefits that should have been paid pursuant to the policy, mental anguish, court costs, and attorney's fees. For knowing conduct of the acts described above, Plaintiff ask for three times their actual damages. TEX. INS. CODE §541.152.
- 48. For noncompliance with Texas Insurance Code, Prompt Payment of Claims, Plaintiff is entitled to the amount of their claim, as well as eighteen (18) percent interest per annum on the amount of such claim as damages, together with attorney's fees. TEX. INS. CODE §542.060.1
- For breach of the common law duty of good faith and fair dealing, Plaintiff is entitled to 49. compensatory damages, including all forms of loss resulting from the insurer's breach of duty, such as additional costs, economic hardship, losses due to nonpayment of the amount the insurer owed, exemplary damages, and damages for emotional distress.
- For the prosecution and collection of their claim, Plaintiff has been compelled to engage 50. the services of the attorney whose name is subscribed to this pleading. Therefore, Plaintiff is entitled to recover a sum for the reasonable and necessary services of Plaintiff's attorney in the preparation and trial of their action, including any appeals to the Court of Appeals and/or the Supreme Court of Texas.

JURY DEMAND

Plaintiff hereby requests that all causes of action alleged herein be tried before a jury consisting of citizens residing in Harris County.

PRAYER

WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that upon trial hereof, said Plaintiff has and recover such sums as would reasonably and justly compensate them in accordance with the rules of law and procedure, as to actual damages, treble damages under the Texas Insurance Code, and all punitive and exemplary damages as may be found. In addition, Plaintiff requests the award of attorney's fees for the trial and any appeal of their case, for all costs of Court on their behalf expended, for prejudgment and postjudgment interest as allowed by law, and for any other and further relief, either at law or in equity, to which they may show themselves justly entitled. In accordance with Rule 47 of the Texas Rules of Civil Procedure, Plaintiff seeks monetary relief over \$250,000 not more than \$1,000,000.

Respectfully submitted,

By: Is/David M. Anderson

David M. Anderson
State Bar No. 24064815
Stephen P. Carrigan
State Bar No. 03877000
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Attorneys for Plaintiff

Case 4:24-cv-04931 Document 1-2 Filed on 12/16/24 in TXSD Page 13 of 19

Subject: FW: Notice of Service of Process 01-007-549174

Date: Wed 20 Nov 2024 22:42:01 +0000

From: "Markvart, Brad" < BMarkvart@thegeneral.com> To: "claims@homesite.com" < claims@homesite.com>

Attachments:

[]01-007-549174 30298369 JOSEPH TRINH VS. HOMESITE INSURANCE COMPANY_CitationPetition.pdf



Brad A. Markvart, J.D. Senior Manager, Personal Lines Property Litigation 6000 American Parkway, Madison, WI 53783 view map Office Phone: 608.893.5729

American Family Insurance, anAmFam GroupCompany

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Sent: Wednesday, November 20, 2024 3:45 PM

To: NewSuitsLitigation <NewSuitsLitigation@homesite.com>

Cc: Markvart, Brad <BMarkvart@thegeneral.com>

Subject: FW: Notice of Service of Process - Transmittal Number:30298369

Claim # 01-007-549174

From:sop@cscglobal.com <sop@cscglobal.com>

Sent: Tuesday, November 19, 2024 6:47 PM

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Document Type

Citation/Petition

Matter Name

Joseph Trinh vs. Homesite Insurance Company

(16538629)

Case Number 202479388

Court

Harris County District Court, Texas

VIEW MY DOCUMENT

Entity

Homesite Insurance Company

Entity I.D.

3336419

Number

Entity Served Homesite Insurance Company

EXHIBIT B

	Nature of Case	Contract	Information:
	Jurisdiction Served	Texas	1
	Date Served on CSC	11/19/2024	Carrigan & Anderson, PLLC 361-884-4433
	Answer or Appearance	10:00 am Monday next following the expiration of 20 days after service	Primary Contact:
	Due Originally Served On	CSC	Legal Department American Family Mutual Insurance
	How Served	Certified Mail	Electronic copy provided to: cimslegal- lawsuits@amfam.com Amy.lohnson.l@afics.com Alisa.Little.l@afics.com
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What	are your ne	ext steps? nk to view and acknowledge your docur	nent
What	Click the lin		nent
What	Click the lin	nk to view and acknowledge your docur	nent

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Case 4:24-cv-04931 Document 1-2 Filed on 12/16/24 in TXSD Page 15 of 19

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Notice of Service of Process

null / ALL Transmittal Number: 30298369

Date Processed: 11/19/2024

Primary Contact:

Legal Department

American Family Mutual Insurance 6000 American Pkwy Madison, WI 53783-0001

Electronic copy provided to:

Katie Rowan Jason Holt Alisa Little Mary Jo Moesch Amy Johnson

Entity:

Homesite Insurance Company

Entity ID Number 3336419

Entity Served:

Homesite Insurance Company

Title of Action:

Joseph Trinh vs. Homesite Insurance Company

Matter Name/ID:

Joseph Trinh vs. Homesite Insurance Company (16538629)

Document(s) Type:

Citation/Petition

Nature of Action:

Contract

Court/Agency:

Harris County District Court, TX

Case/Reference No:

202479388

Jurisdiction Served:

Texas

Date Served on CSC:

11/19/2024

Answer or Appearance Due:

10:00 am Monday next following the expiration of 20 days after service

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CAUSE NO. 202479388

RECEIPT NO. 1051203

75.00 C'

PLAINTIFF: TRINH, JOSEPH

vs.

DEFENDANT: HOMESITE INSURANCE COMPANY

In The 80th Judicial District Court of Harris County, Texas 80TH DISTRICT COURT Houston, TX

CITATION (CERTIFIED)

THE STATE OF TEXAS County of Harris

TO: HOMESITE INSURANCE COMPANY MAY BE SERVED BY SERVING ITS REGISTERED AGENT CORPORATION SERVICE COMPANY

211 E 7TH STREET SUITE 620 AUSTIN TX 78701
Attached is a copy of PLAINTIFF'S ORIGINAL PETITION

This instrument was filed on the <a href="https://linear.com/linea

YOU HAVE BEEN SUED, You may employ an attorney. If you or your attorney do not file a written answer with the District Clerk who issued this citation by 10:00 a.m on the Monday next following the expiration of 20 days after you were served this citation and petition, a default judgment may be taken against you. In addition to filing a written answer with the clerk, you may be required to make initial disclosures to the other parties of this suit. These disclosures generally must be made no later than 30 days after you file your answer with the clerk. Find out more at TexasLawHelp.org.

TO OFFICER SERVING:

This citation was issued on 13th day of November, 2024, under $my\ hand$ and seal of said Court.

Issued at request of:
ANDERSON, DAVID MICHAEL JR.
101 N. SHORELINE BLVD, STE. 420
CORPUS CHRISTI, TX 78401
Tel: (361) 884-4433
Bar No.: 24064815



maj Burger

MARILYN BURGESS, District Clerk Harris County, Texas 201 Caroline, Houston, Texas 77002 (P.O. Box 4651, Houston, Texas 77210)

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CLERK'S	RETURN BY MAILING	
Came to hand the day of mailing to Defendant certified mail, return copy of this citation together PLAINTIFF'S ORIGINAL PETITION to the following addressee at address:	, and executed by receipt requested, restricted delivery, a true with an attached copy of	
	ADDRESS	
(a) ADDRESSEE	Service was executed in accordance with Rule 106 (2) TRCP, upon the Defendant as evidenced by the return receipt incorporated herein and attached hereto at	
	onday of,, by U.S. Postal delivery to	
	This citation was not executed for the following reason:	
	MARILYN BURGESS, District Clerk Harris County, TEXAS	
	By, Deputy	

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Krista Linares on behalf of David Anderson Bar No. 24064815 klinares@ccatriallaw.com Envelope ID: 94140437 Filing Code Description: Petition

Filing Description: Plaintiff's Original Petition Status as of 11/11/2024 11:30 AM CST

Associated Case Party: Joseph Trinh

Name	BarNumber	Email	TimestampSubmitted	Status
David MAnderson		danderson@ccatriallaw.com	11/11/2024 11:04:09 AM	SENT
Erica Gutierrez		egutierrez@ccatriallaw.com	11/11/2024 11:04:09 AM	SENT
Krista Linares		klinares@ccatriallaw.com	11/11/2024 11:04:09 AM	SENT



C/O CORPORATION SERVICE COMPANY 2024-79388 80TH DISTRICT COURT HOMESITE INSURANCE COMPANY 211-E 7TH STREET SUITE 620 **AUSTIN TX 78701**

MARILYN BURGESS

HARRIS COUNTY DISTRICT CLERK HOUSTON, TEXAS 77210-4651 P.O. Box 4651

